



Lexington-Fayette UCG
Department of Public Safety
Division of Enhanced 9-1-1

2010 Monthly "911 Call" Ring Time Ranges

Primary PSAP (Police HQ)

2010

	911 Calls	0 to 10 sec	%	11 to 20 sec	%	21 to 30 sec	%	31 to 40 sec	%	41 to 50 sec	%	51 + (Max)	%
Jan	15,520	15,103	97.3%	393	2.5%	16	0.1%	8	0.1%	0	0.0%	0	0.0%
Feb	14,105	13,749	97.5%	343	2.4%	5	0.0%	8	0.1%	0	0.0%	0	0.0%
Mar	15,483	15,087	97.4%	379	2.4%	12	0.1%	4	0.0%	1	0.0%	0	0.0%
Apr	16,071	15,638	97.3%	413	2.6%	14	0.1%	5	0.0%	1	0.0%	0	0.0%
May	16,951	16,492	97.3%	436	2.6%	15	0.1%	8	0.0%	0	0.0%	0	0.0%
Jun	17,491	17,061	97.5%	417	2.4%	10	0.1%	3	0.0%	0	0.0%	0	0.0%
Jul	17,115	16,718	97.7%	387	2.3%	8	0.0%	2	0.0%	0	0.0%	0	0.0%
Aug	16,608	16,219	97.7%	371	2.2%	11	0.1%	7	0.0%	0	0.0%	0	0.0%
Sep	16,523	16,084	97.3%	424	2.6%	10	0.1%	5	0.0%	0	0.0%	0	0.0%
Oct	17,131	16,765	97.9%	355	2.1%	8	0.0%	3	0.0%	0	0.0%	0	0.0%
Nov	15,190	14,912	98.2%	267	1.8%	7	0.0%	4	0.0%	0	0.0%	0	0.0%
Dec	14,550	14,367	98.7%	171	1.2%	8	0.1%	4	0.0%	0	0.0%	0	0.0%

Secondary PSAP (Fire HQ)

2010

	911 Calls	0 to 10 sec	%	11 to 20 sec	%	21 to 30 sec	%	31 to 40 sec	%	41 to 50 sec	%	51 + (Max)	%
Jan	2,315	2,274	98.2%	34	1.5%	6	0.3%	0	0.0%	1	0.0%	0	0.0%
Feb	2,059	2,019	98.1%	37	1.8%	2	0.1%	1	0.0%	0	0.0%	0	0.0%
Mar	2,302	2,262	98.3%	35	1.5%	5	0.2%	0	0.0%	0	0.0%	0	0.0%
Apr	2,802	2,738	97.7%	58	2.1%	4	0.1%	1	0.0%	0	0.0%	1	0.0%
May	2,336	2,290	98.0%	43	1.8%	3	0.1%	0	0.0%	0	0.0%	0	0.0%
Jun	2,734	2,618	95.8%	90	3.3%	18	0.7%	5	0.2%	0	0.0%	3	0.1%
Jul	2,851	2,748	96.4%	92	3.2%	8	0.3%	2	0.1%	1	0.0%	0	0.0%
Aug	2,656	2,575	97.0%	70	2.6%	9	0.3%	2	0.1%	0	0.0%	0	0.0%
Sep	2,601	2,516	96.7%	76	2.9%	7	0.3%	1	0.0%	1	0.0%	0	0.0%
Oct	2,654	2,577	97.1%	65	2.4%	11	0.4%	1	0.0%	0	0.0%	0	0.0%
Nov	2,424	2,346	96.8%	68	2.8%	7	0.3%	3	0.1%	0	0.0%	0	0.0%
Dec	2,493	2,427	97.4%	61	2.4%	4	0.2%	1	0.0%	0	0.0%	0	0.0%

NFPA 1221 Standards: 95% of emergency calls shall be answered within 15 seconds, and 99% within 40 seconds.